



Account Alerts

Frequently Asked Questions

Q: What is an Account Alert?

A: This new feature allows you to set up notifications for your account to be sent to you via e-mail or text message. You can set a reminder for a loan due date, or ask to receive a notice if your account balance at the end of the day falls below a certain dollar amount, receive alerts for certain types of transactions, or even get a message when a particular check number (5 digits with leading zeros) clears your account. It's just another cutting-edge and convenient way to help you manage your finances.

Q: When are Account Alerts delivered?

A: Account alerts are delivered once a day between 6 - 7:30am EST.

Q: Is there a cost for Account Alerts?

A: CORE Federal Credit Union does not charge members for receiving account alerts. As with text message banking, standard text message rates from your mobile phone service carrier will apply, so refer to your phone contract for details.