

ABOUT OUR
CORE SYSTEM
CONVERSION



This pamphlet provides key information about the core system conversion, including its impact on your accounts and a schedule of service disruptions that will occur beginning Friday, October 21 at the close of the business day.

ALL SERVICES
WILL BE AVAILABLE
BEGINNING THE BUSINESS DAY
MONDAY, OCTOBER 24, 2016

Thank You

Thank you in advance for your patience throughout the NWCCU core system upgrade. We appreciate the loyalty of our members as we work to improve our capabilities to offer you the products, services and conveniences that make your life better.



NORTHWEST CHRISTIAN
CREDIT UNION

Nampa

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Nampa, ID 83686
208.466.0916

Boise

6115 W. Overland Rd
Boise, ID 83709
208.376.5525

www.nwchristiancu.org

URGENT NOTICE

MARK YOUR CALENDAR!

NWCCU

CORE SYSTEM UPGRADE

ELECTRONIC SERVICES
WILL BE LIMITED OR UNAVAILABLE
BEGINNING AT 6PM

OCTOBER 21 - OCTOBER 23



NORTHWEST CHRISTIAN
CREDIT UNION



GUIDE TO NWCCU'S CORE SYSTEM CONVERSION

HOW THE SYSTEM CONVERSION WILL IMPACT YOUR ACCOUNTS AND SERVICE DISRUPTIONS

Services listed, will be **UNAVAILABLE** beginning October 21, 2016 after the close of business, through October 23, 2016

● Shared Branching	<u>UNAVAILABLE</u>
● Online Banking Service	<u>UNAVAILABLE</u> You will not be able to log-in, check balances, transfer funds, view checks or any other online functions. If you have a scheduled recurring transfer, they will be processed October 24, 2016.
● Online Bill Pay	<u>UNAVAILABLE</u> You will not be able to initiate new bill payments, edit bill payments or add payees. Previously scheduled bill payments will process as usual.
● Mobile Banking	<u>UNAVAILABLE</u>
● Automated Phone System	<u>UNAVAILABLE</u>

Services listed, will have limited service beginning October 21, 2016 after the close of business, through October 23, 2016

● NWCCU ATM's & Non-NWCCU ATM's	ATM functionality will be available with the exception of balance inquiries. Withdrawal limits may apply. All ATM transactions will be posted October 24, 2016.
● Website www.nwchristiancu.org	Our website will be available for product and services only. Any loan or membership application will not be available.
● Debit Cards, Used In-Person or Online	Withdrawal limits may apply.
● ATM Cards	Withdrawal limits may apply.

Safeguarding your privacy and protecting your financial information is our top priority.